

STUDENT RENTAL: Frequently Asked Questions



Who is eligible to rent textbooks?

Students enrolled in the most current semester at West Los Angeles College.

How do I rent a book?

In order to rent you need the following three documents:

- A WLAC Student ID OR A WLAC Enrollment Fee Receipt (A printout of your class schedule from the business office)
- A Credit Card OR Debit Card expiring one month after the return date of the rental.
- A California ID OR A Passport

Why do I need my enrollment fee receipt?

An enrollment fee receipt is required so we can confirm enrollment in the class and ensure accurate textbooks are being rented.

Can I use a family member's credit/debit card?

Yes, the owner of the card must be present to sign and initial the rental agreement being aware of the consequences if the book is not returned on time.

How are textbooks selected for the program?

A book is selected for the rental program when it is requested by the professor and if it can be used for four consecutive semesters, it does not contain access codes, CDs, or other consumable items. Additionally, the bookstore must confirm that the books will be available from the publisher for the lifetime of the adoption. (Asking Nelson about this)

Can I highlight and take notes?

Rental textbooks must have limited highlighting not to exceed the equivalent of two full pages of the textbook. Textbooks with excessive highlighting or textbooks that are not in resalable condition cannot be accepted as rental returns and the student will be charged the REPLACEMENT COST of the textbook. **** (New Questions) Can I rent textbooks online from your website?**

Yes, you can rent and buy textbooks online. Click on the following link: <http://onlinestore.wlac.edu//>

How can I pay for my rental books?

We accept a variety of payments for textbook rentals. All major credit cards, EOP&S Book Vouchers and Financial Aid Book Loans. Regardless of form of payment, a valid credit or debit card is required on file to guarantee payment replacement fees.

Will I get any money back at the end of the semester?

No. The rental price of the book reflects the cost of using the book for the semester as well as a significant saving over the regular price of the book.

How much do I save by renting a textbook?

The Bookstore has over 5,000 books available to rent. Stop by the Bookstore to compare prices or visit us at <http://onlinestore.wlac.edu//>

What happens if I drop a class?

To receive a refund, rental textbooks and/or purchased textbooks must be returned by the last day for refunds printed on the top of your receipt. All terms and conditions of the bookstore refund policy apply to all textbooks. All textbooks accepted for return must be in resalable condition as defined by the Bookstore Refund Policy. For Full Refund Policy Details, click here: <http://www.wlac.edu/WLAC/media/documents/bookstore/BookstorePolicies.pdf>

When is the return date for my rental?

All Rental textbooks must be returned to the West Los Angeles College Bookstore on/or before the rental return date printed on your receipt and the rental agreement. You can also check your student emails for our rental reminders.

What are the extra fees?

If a rental textbook is lost, stolen, or you later decide to purchase a textbook you rented, you will be charged the REPLACEMENT FEE as stated on your receipt.

Can I extend my rental period?

No. Finals should not be scheduled beyond the last day of finals noted in the class schedule.

What if I rent a book and then decide I NEED to keep it?

If you later choose to purchase a textbook you rented you will be charged the REPLACEMENT FEE shown on receipt.

Who do I see with other questions?

You can contact the bookstore at 310-287-4560 during our business hours. For our hours, click here:

<http://www.wlac.edu/Bookstore/index.aspx>