

Communication Studies 101: Oral Communication (UC:CSU; Section 1866)

West Los Angeles College

Winter 2014 (1/6--2/9)

Instructor: Linda Alexander, Ph.D.

Contact Information: Please send emails through the Etudes system, "Private Message" option.

Office Hours: Mon-Thurs: immediately after class or by appointment. Office: GC 280J

Class Meetings: GC 230: Mon/Tues/Wed/Thurs: 8:00 am - 10:35 am (four days a week)

Students are required to attend all class sessions. Note: This class is a semester in only five weeks, so the class moves very fast.

Welcome, Students!

I hope you find this to be an exciting and informative class. We will work together to improve your public speaking skills. You will learn various techniques to become more comfortable in speaking situations. You will also prepare and deliver well-researched speeches in class.

Should you have any questions about the course material, or have any issues that you would like to discuss, please feel free to send me an email in Etudes or speak with me in person.

Thank you for the opportunity to teach you!

Dr. Alexander

Course Description

Students will learn to recognize the importance of the First Amendment, define the process of sending and delivering messages, scrutinize feedback, and analyze audiences. In addition, they will research, organize and prepare speeches that are focused, detailed, and cite attribution, utilizing outlines for delivery. Attention will be paid to relaxation exercises, eye contact, body language, podium presence, the pause, articulation, voice projection and pacing. The role of the listener will be examined, as will self-evaluation. Informative, persuasive and argumentative speeches will be taught.

Institutional Student Learning Outcomes

“A. Critical Thinking: Analyze problems by differentiating fact from opinions, using evidence, and using sound reasoning to specify multiple solutions and their consequences.”

In formal speeches and class discussions, analyze ideas.

“B. Communication: Effectively communicate thought in a well-organized manner to persuade, inform, and convey ideas in academic, work, family and community settings.”

In formal speeches and class exercises, present information and argue points of view. Example: Students will prepare and deliver a 5-8 minute persuasive speech using 2-4 credible sources.

Communication Studies Program Outcomes

- Research and collect data on the demographics, needs, and expectations of the audience;
- Analyze the audience and adjust to its needs when delivering a speech.
- Plan speeches that have clear purposes to inform, to debate, to persuade or to resolve conflict.
- Employ effective interpersonal communication skills and strategies that foster improved relationships with other individuals in dyads or small groups.
- Apply critical thinking to formulating speeches and in assisting audiences in understanding, investigating or questioning the contents and purpose of a speech.
- Deliver speeches that incorporate a combination of verbal, non-verbal, written and/or visual and auditory expressions and media.
- Employ voice projection, enunciation, pacing, eye contact and other effective delivery strategies.
- Employ small group communication strategies.
- Employ relaxation techniques to prepare for delivery
- Script a speech.

Communication Studies 101 Student Learning Outcome

At the end of the course, the successful student will be able to prepare and deliver a well-paced 5-8 minute persuasive speech with appropriate eye contact and volume and 2-4 credible sources.

Course Objectives

- Recognize the importance of the First Amendment.
- Explain the process of sending and receiving messages.
- Scrutinize feedback.
- Analyze audiences.
- Research information for content.
- Evaluate information to determine whether it should be included in a speech.
- Organize information.
- Compose an outline.
- Revise an outline as needed to meet time constraints.
- Attribute sources.
- Illustrate information with specific examples.
- Sketch anecdotes.
- Practice relaxation techniques.
- Practice delivery.
- Employ eye contact.
- Demonstrate appropriate body language.
- Employ voice projection.
- Employ pacing.
- Employ the pause.
- Demonstrate listening techniques.
- Debate a point of view.
- Appraise information.

Required Textbook and Other Materials

- A Pocket Guide to Public Speaking (4th Edition) by Dan O'Hair, Hannah Rubenstein, and Rob Stewart (2013).
- The textbook is available through the WLAC bookstore.
- Supplemental materials may be provided by the instructor.
- You will need the textbook for this class so you should get a copy as soon as possible.
- Assigned readings should be completed before each class meeting. Additional information may be covered in lecture. **Please bring your textbook to class.** I will refer to it in lectures, and you will use it for speech preparation, in-class exercises, and quizzes.

SOME OF THE COURSEWORK WILL TAKE PLACE ONLINE IN ETUDES.

Computer Access/Technical Requirements

- You must have access to a computer that meets technical requirements. If you haven't already done so, please make sure that your computer is properly configured for ETUDES.
- Go to: http://www.wlac.edu/online/NG_Tech_Reqs.htm
- Carefully read through "Technical Requirements" and make sure to address all the issues on this page.

PLEASE SEE ME AS SOON AS POSSIBLE IF THERE ARE QUESTIONS/ISSUES ABOUT THE ONLINE COMPONENT OF OUR CLASS.

***TO ACCESS OUR CLASS, LOG IN AT:** <http://myetudes.org>

Your login ID is the first 2 letters of your first name + the first 2 letters of your last name + the last 5 digits of your Student ID Number (not your social security number). If you do not know your Student Identification Number you can look it up using the Student Information System (SIS) at <http://www.laccd.edu>

If this is your first ETUDES class your password is your Month and Day of birth. However, since ETUDES passwords are permanent, if you have already taken a class using ETUDES your password has not changed.

Example: Juan Straub, 88-459-0210, born July 4

* User ID: just90210 * Password: 0704

After you login, you will see a list of the courses you are enrolled in on the top menu bar to the right of My Workspace. Just click on a course number to access a course. Once you have entered the course, use the left-side menu to navigate the course.

If you have trouble accessing the course on, or after, the start date, visit the Online Student Help Desk at <http://www.wlac.edu/online/helpdesk.asp>. Review the Common Login Mistakes information on the left for solutions to common login problems. If your problem is not addressed, contact the Distance Learning Program Office at (310)287-4305 or via email: shemwer@wlab.edu.

Online Coursework: DO NOT WAIT UNTIL THE LAST MINUTE! Keep in mind that ETUDES can sometimes run slow, so plan accordingly. **Please note that students' computer-related problems are not an excuse for not completing/submitting coursework on time.**

General Policies

Grades and Grading

- **SPEECHES MUST BE GIVEN ON THE ASSIGNED DATES.**
- Deadlines are strictly enforced. Late work cannot be submitted.
- Your final grade will be based on total points earned in the course. See "Grading Criteria" for specifics.

Academic Integrity Policy

Cheating, plagiarism, or other forms of academic dishonesty will not be tolerated. Please refer to the current Schedule of Classes, "Standards of Student Conduct."

Dropping the Class

According to college policy, you will be excluded for excessive absences or for not following the Standards of Student Conduct (printed in the Schedule of Classes). It is your responsibility to drop the class. Failure to drop a class can result in an "F" in the class.

Disabled Student Services

If you know or think that you have any learning or physical disabilities, please contact Disabled Student Programs and Services (DSPS) Office in HLRC 121 at (310) 287-4450.

Instructional Support (Tutoring) & Learning Skills Center

Heldman Learning Resources Center (HLRC) | (310) 287-4486

"Attendance Required at First Class Meeting!" Protect your seat by attending the first class meeting. Students not present when the roll is called during the first class may be dropped from the class by the instructor. Often instructors make those seats available to other students asking to add the class" (see *Schedule of Classes*).

3 Attempts to Pass

"In the past, a student at any LACCD college could have attempted to pass a class up to 7 times. Up to 4 'W's and up to 3 'D' and/or 'F' grades were permitted. Effective July 2012, the rule changes. A student may only attempt to pass the same class 3 times. Receiving a 'W,' 'D,' or 'F' count as attempting to pass the class. Students who unsuccessfully attempt a class 3 times but still want another opportunity to pass the class will have to enroll in the class at a non-LACCD campus or go through the appeal process with Admissions" (see *Schedule of Classes*).

*In Communication Studies 101, you will prepare and deliver graded and non-graded speeches, write a library report and a final paper, take online quizzes based on the required textbook, and fully engage with class activities and discussions. Students are expected to keep up with the readings and come to class prepared to participate in class discussions and other activities.

<u>Grading Criteria</u>	<u>Maximum Points</u>
Speech #1	100
Speech #2 (Informative)	150
Speech #3 (Persuasive)	200
Library Orientation Resources Report (submit online)	50
<u>Online</u> Discussion	100
<u>Online</u> Quizzes (three total)	180
In-Class Participation	120
Final Paper (hard copy only)	100

TOTAL:	1000 points

Letter grades will be assigned as follows:

A	900-1000 points (900 points = 90%)
B	800-899 points (800 points = 80%)
C	700-799 points (700 points = 70%)
D	600-699 points (600 points = 60%)
F	599 or less

In order to pass the course, all assignments must be completed, meet course standards, and be delivered on deadline.

IN-CLASS PARTICIPATION (You have to be in it to win it!).

You are expected to actively participate in each session. Participation in class includes, but is not limited to, responding to questions about course material, engaging in class discussions, delivering speeches, and being a courteous audience member for your classmates' speeches. Due to the nature of this class, attendance is crucial to participation.

Students are expected to attend class, be prompt and remain in class for the entire time. Students who are unable to attend class regularly, regardless of the reason or circumstance, should withdraw from the class.

Disruptive, disrespectful, or obstructive behavior will be dealt with in accordance with the LACCD Standard of Student conduct. Disciplinary action can be taken if student behavior interferes with instruction. (Please refer to the Schedule of Classes.)

Classroom and Campus Cleanliness

Please help us keep the classroom and campus grounds clean. **No food or beverages, except for bottled water, is permitted inside instructional classrooms /labs.** Please use the receptacles to dispose of trash.

Please note the following:

- There is ONE excused absence. Note: The absence cannot be on the day of your assigned speech. See below: "**Speeches.**"
 - Attendance will be taken promptly at the beginning of each class.
 - Being absent, late to class, or leaving class early will result in the following point deductions in the in-class participation portion of your grade:
=>Each absence will be a deduction of **FIVE** points.
=>Each tardy (arriving late, leaving early or walking in and out of class) will result in a deduction of **2+** points for that session. It is the student's responsibility to check in with the instructor at the end of the relevant class session when they are tardy. The check-in must take place in person and only at the end of the relevant session.
 - **If you miss class more than the number of times the class meets per week, you risk being excluded, in accordance with college policy. This class meets four times a week.**
 - Participation means that you attend each class meeting and make a meaningful contribution. This includes full participation in class discussions and exercises, respecting others and always being courteous.
 - Some class time may be used for speech preparation. Students are expected to be fully prepared to do this work in class. Students who aren't prepared to do this will be considered as not being ready to participate in the day's activities.
 - **Mobile Technology (cell phones, iPods, laptops, etc.) must be turned off and put away away (not on your desk) at the beginning of class--no exceptions!** Talking and texting on cell phones not only distract you, but they are a distraction for me and your peers. Distractions interrupt/disrupt the class and will not be tolerated. **Students who are talking/texting will be asked to leave the classroom.** Also, please note that Education Code 78907 prohibits anyone in a classroom from using any electronic listening or recording device without prior consent of the instructor.
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Classroom Courtesy

This is a speech class and attendance is important, both for speakers and audience members. You are expected to be in class even when you are not giving a speech that day. If you are absent on days when others are giving speeches, this will substantially lower your participation grade. On speech days, those who come in or leave during a speech, or talk to other audience members during a speech, will also have their participation grade lowered.

All mobile technology must be turned off and put away at the beginning of class. Your grade will be affected if your phone goes off during a speech. If you must be late to class, do not enter the classroom while another student is giving a speech. Never walk in front of someone giving a speech.

ONLINE QUIZZES: Quizzes will be taken online in Etudes. There are 3 quizzes, 60 points each. Each quiz is timed (you have 60 minutes to complete it) and you can only take the quiz one time. **Once you start a quiz, you must complete it in that session.** Quizzes will be available in the Assignments, Tests, and Surveys area of our Etudes course site.

ONLINE DISCUSSION: There is ONE online discussion (100 points). You will be notified with regard to its open and close dates. Students will participate by 1) replying to the topic posted by me and 2) replying to at least one other person's post (following up as in a regular conversation). *You will only be **REPLYING**, not creating new messages.

The initial reply to my original post must be done by the first deadline, and the follow-up post must be done by the second deadline. As is the case for all classroom interactions, students are expected to be courteous, civil, and respectful.

SPEECHES: SPEECHES MUST BE GIVEN ON THE ASSIGNED DAYS. Students who are absent from class on the day he or she is scheduled to speak will not be allowed to make up their speech and will earn "0" points for the speech. In the event of a true and documented emergency (for example, a trip to a hospital emergency room), make-ups are only allowed at the discretion of the instructor. Please note that only the instructor can authorize changes in the speaking schedule. In the very rare instance where the instructor authorizes a schedule change, please note the following: All speeches that are delivered off schedule will be subject to a late penalty: 50% of the maximum points for the speech will be deducted from the earned point total for the speech.

***Speech Outline Packets Required:** A detailed, full-sentence, typed speech outline with reference citations, along with the first page of your cited source(s), must be turned in to the instructor just before the student delivers his or her speech. **Speeches can only be given after the entire outline packet is turned in to the instructor.** Note: Written work cannot be submitted without delivering a speech.

General Grading Criteria For Speeches (Preparation is key!)

- Quality of speech (content and delivery)
- Following instructions
- Correct use of outline format
- Appropriate use of reference citations

*Guidelines for each speech will be made available to you. This information will indicate the expectations for each speech. You will deliver several speeches in this class. **Note: Speeches that are plagiarized, all or in part, will earn "0" points.**

Dear Communication Studies Students,

Who is your best resource in this class? Me!

I encourage you to ask questions in class, visit me during my office hours, or set up a mutually convenient time outside of office hours for an in-person or virtual meeting. For issues that can be resolved easily, send a Private Message in Etudes.

Please know that you are capable of doing excellent work in this class by following instructions, asking me questions, managing your time well, and applying yourself to the task at hand.

I look forward to getting to know you as the semester progresses!

Dr. Alexander

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Communication Studies 101 Calendar (may be subject to change)

WEEK ONE (1/6-1/12)

Lecture: Introduction and Overview of the Course; Organizing a Speech: An Overview/The Speech Outline; The Informative Speech; The Audience.

Readings: Part 1 (Chapters 1-5, skim Ch 14)

Impromptu Speeches (Speech #1) Speech Date: Monday, 1/6.

Online Discussion: Self Introduction (First post by 1/9, 11pm. Follow up post by 1/12 (will automatically lock at 11pm). 100 points) No attachments.

Syllabus Quiz: Available online in Etudes. Opens Monday 1/6, 1pm. Closes 1/12, 11pm. You will take three graded online quizzes in this class. Take this opportunity to familiarize yourself with the process. The purpose of the quiz is to introduce you to the online quiz procedures. Note: all quizzes can only be taken ONE TIME, and once you begin a quiz, it must be completed in that session. (Five points extra credit)

WEEK TWO (1/13-1/16)

Lecture: Review: The Informative Speech; The Audience. New Material: Laying the Foundation for a Speech; Locating and Citing Academic Sources.

Library Orientation: We will meet in the library, second floor, HLRC building. You will be notified when that will be.

Readings: Part 2 and 3 (Chapters 6-14); Part 4 and 5 (Chapters 15-19)

***Quiz 1: (Ch. 1-11) *Quizzes are open until 2/6 but they should be done in a timely manner.**

*Reminder: You can address most coursework way ahead of deadlines. Students are encouraged to do so whenever possible, as late work cannot be submitted.

WEEK THREE (1/20-1/23)

Lecture: Laying the Foundation for a Speech; Locating and Citing Academic Sources (continued).

Additional Material: Finding Credible Sources Through West's Library; Outline Format and Guidelines for the Persuasive Speech.

Readings: Chapter 24: Persuasive Speaking. Review: Part 2 and 3 (Chapters 6-14); Part 4 and 5 (Chapters 15-19)

<p>Informative Speech/Speech #2: "The SINGLE Most Important Consideration in a Speech." (Refer to Informative Speech Guidelines.) <u>Outline packet must be turned in at the beginning of class on your speech day.</u> Speech Dates: Monday 1/20 and Tuesday 1/21.</p>

WEEK FOUR (1/27-1/30)

Lecture Review: The Persuasive Speech.

STUDENTS SHOULD ALSO REVIEW:

- Chapter 24: Persuasive Speaking.
- Outline Format and Guidelines for Persuasive Speech.

***Quiz 2: (Ch.12-19) *Quizzes are open until 2/6 but they should be done in a timely manner.**

WEEK FIVE (2/3-2-6)

Lecture: Review: What Are the Characteristics of an Effective Speech?

Readings: Chapters 23, 24 (review), and 25: Types of Speeches (Informative, Persuasive, Special Occasion)

Persuasive Speech/Speech #3: (Refer to Persuasive Speech Guidelines.) Outline packet must be turned in at the beginning of class on your speech day.

Speech Dates: Monday 2/3, Tuesday 2/4 and Wednesd 2/6.

***Quiz 3: (Ch. 23-25). *ALL QUIZZES WILL CLOSE ON Thursday 2/6.**

Final Paper: You will turn in your HARD COPY final paper in class at the beginning of the Final Session. Please note that late papers or electronic submissions will not be accepted.

That's All, Folks!