Student Success & Support Program

December 19, 2012

Retreat / Meeting Agenda

1. Communication with students
2. SS&SP at Flex Day
3. West Pass / Passport to Success
4. Non-Resident Practice
5. SS&SP Web needs
6. Email/Application/ problems
7. CCAPPLY delays
8. SS&SP Workshops for students
Student Success Support Program Meeting

December 19, 2012

Retreat Designed to identify "Gaps in Services for Students".

Present:
Helen Young
Marty Turner
Patty Banday
Art Lara
Beth Evans
Ana Chang
Glenn Schenk
Sherron Rouzan

Discussion Points:

- Constant Communication with Students via: SARS Call, message, text
- Faculty Information concerning SSSP information given Flex DAY
- Using sheet or ID card inconsistent practice: n
  * Use WEST PASS
- What is Non-resident Practice
  * Need AB 540 Information/ Referral
- Need information page for students: SSSP WEBSITE, EMAIL, SARS CALL, Welcome week, FLYER Publications
- Email problem, Admission application problems, need tutorials
  * Need UTUBE Tutorial for ALL Student Services Areas requests: Admission, Counseling, Assessment, Financial Aid, Transfer etc.
- Takes too long for CCAPPLY to go through application process more than 72 hours for Student ID
  * Need more people in Registration working with CCAPPLY Application
  * Need Application Tutorial: Student ID, District Email, Registration Date, Steps,
* Use text, email, to reach students

Student Steps Workshops: Workshops for Student Matriculation

- Welcome workshop
- Admissions workshop
- Pre-Assess workshops
- Assessment Workshops
- Orientation Workshop
- AA Transfer workshops
- AA/AS/Certificate
- Financial Aid workshop
- What do you want workshop: majors / educational goal / and careers
- Previous Education Workshop
- Graduation / Certification workshop
- Exit Plan workshop
- Counseling classes

West Pass: A passport with workshops listed Student Participation to be documented in SARS