

Student Success & Support Program

December 19, 2012

Retreat / Meeting Agenda

1. Communication with students
2. SS&SP at Flex Day
3. West Pass / Passport to Success
4. Non-Resident Practice
5. SS&SP Web needs
6. Email/Application/ problems
7. CCAPPLY delays
8. SS&SP Workshops for students

Student Success Support Program Meeting

December 19, 2012

Retreat Designed to identify " Gaps in Services for Students".

Present:

Helen Young

Marty Turner

Patty Banday

Art Lara

Beth Evans

Ana Chang

Glenn Schenk

Sherron Rouzan

Discussion Points:

- Constant Communication with Students via: SARS Call, message, text
- Faculty Information concerning SSSP information given Flex DAY
- Using sheet or ID card inconsistent practice: n
 - *Use WEST PASS
- What is Non-resident Practice
 - *Need AB 540 Information/ Referral
- Need information page for students: SSSP WEBSITE, EMAIL, SARS CALL, Welcome week, FLYER Publications
- Email problem, Admission application problems, need tutorials
 - *Need UTUBE Tutorial for ALL Student Services Areas requests: Admission, Counseling, Assessment, Financial Aid, Transfer etc.
- Takes too long for CCAPPLY to go through application process more than 72 hours for Student ID
 - *Need more people in Registration working with CCAPPLY Application
 - * Need Application Tutorial: Student ID, District Email, Registration Date , Steps,

* Use text, email, to reach students

Student Steps Workshops: Workshops for Student Matriculation

- Welcome workshop
- Admissions workshop
- Pre-Assess workshops
- Assessment Workshops
- Orientation Workshop
- AA Transfer workshops
- AA/AS/Certificate
- Financial Aid workshop
- What do you want workshop: majors / educational goal / and careers
- Previous Education Workshop
- Graduation / Certification workshop
- Exit Plan workshop
- Counseling classes

West Pass: A passport with workshops listed Student Participation to be documented in SARS

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